
MicroSports

CLUBS SCHOOLS CAMPS MANAGEMENT

We've Updated our Privacy Policy

You've probably heard about the new regulations for personal data protection that became law on Friday 25 May.

We've updated our Privacy Policy so that you know exactly what we do with your data. Read below if you would like to read it in full.

We keep your name and email to send you news, coaching letters, flyers, information and marketing emails about our services. If you would like to stop hearing from us, you can click the unsubscribe button at the bottom of this email.

If you have any questions regarding our Privacy Policy you can email paul@micro-sports.co.uk.

Many thanks,

Microsports Ltd



Privacy Policy

Microsports Ltd is committed to respecting your privacy. This Privacy Policy is to explain how we use your personal data, the rights you have over any personal data we hold about you, and to tell you about the policies and procedures that we have in place to respect your privacy and keep your personal data secure.

This Privacy Policy applies to you if you purchase one of our services, for example when you join a coaching programme delivered by Microsports Ltd, or if receive email and/or telephone communications from us.

The categories of personal data we collect and use

We collect and use a range of information depending on how you interact with us, based on the following categories:-

Microsports Players/Parents/Guardians:-

- Name
- Email Address
- Telephone Number
- Emergency Contact Information
- Gender
- Date of Birth
- Medical records/Injury information when required.

Email and Telephone Communications:-

For email and telephone communications, our database is only composed of those who have received coaching or hiring from Microsports Ltd therefore any emails sent out will be relating to future events which will be pertinent to our business and your sporting interest.

We also collect:-

- Information provided by you, on our registration forms.
- Information about the services we provide for you (for example, what we have provided for you, how much you have paid) and we record email communications with you during this booking process.

Sources of personal data

We will receive your personal data:-

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- When you provide details to us directly, for example when you make enquiries directly to us or through our website or when you book coaching sessions or hiring facilities.

How we use your personal data

All personal data that we obtain about you will be used in accordance with current data protection law and this Privacy Policy.

We will process your personal data as follows:

- To run all programmes delivered by Microsports Ltd.
- To contact you about your child.
- To enter you for tournaments and events.
- To send communications about Microsports Ltd and market our services via email and/or telephone.
- To issue Invoices and Contracts for our services and to deal with any coaching fee queries and payments .
- To record and investigate Health & Safety Incidents that have happened at Microsports Ltd.

Sharing your personal data

We will not share your personal data with any other company or third party without your consent and only for the purposes listed above, unless it is to comply with any legal obligation, any lawful request from government or law enforcement officials and as may be required to meet national security or law enforcement requirements or prevent illegal activity.

How long do we keep your personal data?

We will normally retain your personal data for as long as you use the Services of Microsports Ltd and for up to two years after your last use of our Services.

We will always retain your personal data in accordance with data protection law and never retain your personal data for longer than is necessary.

Your rights

You may contact Paul Bayliss by email at paul@micro-sports.co.uk at any time, to:

- request that we provide you with a copy of the personal data which we hold about you;
- request that we update any of your personal data which is inaccurate or incomplete;
- request that we delete any of your personal data which we are holding
- request that we restrict the way that we process your personal data;
- request that we provide your personal data to you or a third-party provider of services;
- object to the way we process your personal data;

Your request must include your name, email address and postal address.

You may also make a complaint to a supervisory authority for data protection matters. In the UK, this would be the UK Information Commissioner's Office (<https://ico.org.uk/>). If you live in another EEA country, you may complain to the supervisory authority in your country.

Withdrawing your consent

Where we are processing your personal data based on your consent, you may change your mind and withdraw your consent at any time.

You can withdraw your consent to receive marketing communications by clicking on the unsubscribe link in an email we send you.

You can also withdraw your consent to receive marketing communications or any other consent you have previously provided to us by emailing Paul Bayliss at paul@micro-sports.co.uk.

How do we protect your personal data?

We take reasonable technical and organisational precautions to prevent the loss, misuse, or alteration of your personal data. Only authorised members of our staff can access your personal data.

We cannot guarantee the security of your personal data when you transmit it to

us. For example, if you email us your personal data, you should be aware that email is not a secure transmission method and is at your own risk. Once we have received your personal data, we will use strict procedures and security features to prevent unauthorised access.

Our Partners

We are only responsible for the privacy practices and security for Microsports Ltd. We are not responsible for the privacy policies, content or security for any of our Partners. We recommend that you check their privacy and security policies directly with them.

Our contact details

If you have any comments or questions about this Privacy Policy, please email Paul Bayliss at paul@micro-sports.co.uk.

Changes to our Privacy Policy

We reserve the right to change our Privacy Policy from time to time. Any changes we make will be posted on this page so that we can keep you up-to-date about how we process your personal data.

This Privacy Policy was last updated on 1st September 2022
